

CHEAT SHEET:

The blades are moving but not cutting!

Q. How long has this been happening?

(If it is just recently, have they been dropped?)

Q. How often do you oil and clean the blades?

(Try cleaning and oiling them.)

RESOLUTION:

Oil minimum twice a day, and a clean after each client and a proper cleaning detail every two weeks.

The wire piece may be broken/new blade. Return to AAB.

The clippers/ trimmers don't last a haircut without charging them!

Q. When you first got the clipper/ trimmer how long did you charge them for?

(The first charge needs to be an overnight charge.)

Q. When you plug them in does the light come on the unit?

(If there is no Light when plug in, leave for 15mins, unplug and re plug in, if still no light, try a different cord, still nothing, replace unit & return to AAB.)

Q. Does the cord fit into the unit firmly or is it loose?

When was the last time they were properly cleaned?

(If they have not been cleaned there may be a build up of hair that has suffocated the motor.)

RESOLUTION:

Try a different cord, clean the unit and the dock, if that gives no result, Replace the clipper/ trimmer & return to AAB.